## **ONLINE ORDERING FOR FOOD** PANTRY CLIENTS

## The following companies offer (or will soon offer) software that lets food-pantry clients place orders for food online.

Analytics Solutions, Smart Choice Food Pantry Software Boston, MA www.smartchoicepantry.com

Analytics Solutions' Smart Choice Food Pantry Software primarily focuses on client online ordering and supporting client and inventory management. Introduced 7.5 years ago as a custom application, client online ordering was added 4.5 years ago. About 50 pantries use this application across 20 states.

Cedar Mountain Software PantrySOFT Missoula, MT www.pantrysoft.com

Clients can self-register and order food online with this software, which also supports client intake and inventory management. A map on the website indicates that more than 200 agencies use this software.

Link2Feed Detroit, MI https://www.link2feed.com/

Link2Feed Client Self Enrollment allows clients to order ahead for their pickup or delivery. This software also supports client intake, inventory management, volunteer management and CACFP/SFSP for more than 10,000 organizations.

Unicentric, Servicexpert Food Pantry Module Braddock, PA www.unicentric.com/latest-<u>projects</u> This software, used by fewer than 50

pantries, offers online ordering, as well as inventory and client management. Customized delivery features were added as a result of the pandemic.

## **AVAILABLE SC**

**Feeding America** Order Ahead Chicago, IL www.orderahead.org/

Created with and for food banks, Order Ahead lets clients order food and choose a convenient location for pickup. Feeding America is currently piloting the software with food banks.

Food Bank Manager Phoenix, AR www.foodbankmanager.com

Introduced to support client management, this software has more recently added inventory management, a donation tool, and a reservation feature. It expects to offer online food ordering later this year. More than 700 agencies use this software.

Food Pantry Helper Saratoga Springs, NY. www.foodpantryhelper.com

This software offers three tiers of features with online ordering expected to soon be available through the premium level. The most popular features are client tracking, demographic reports, and scheduling pick-ups. More than 900 agencies use this software.

**MyPantryExpress** Geneva, IL www.mypantryexpress.org

Developed by Northern Illinois Food Bank, the software allows clients to order food and choose convenient locations for pickup, including schools, community centers, and local Walmarts. Read more here. Northern Illinois is working on making the software available to pantries nationwide.

Does your software belong on this list? Please contact us at chris.costanzo@foodbanknews.org